



Cardnet Merchant Services, a joint venture partnership between Lloyds TSB and First Data Resources (FDR), have chosen KI's 700 Series lateral filing and storage system for their new Basildon call centre. A major element of the design was to create a fresh, light working environment and the ability to specify the filing and storage system in any colour was a key aspect of the decision to choose KI.

KI worked closely with Cardnet Merchant Services to ensure staff were familiar with the potential offered by a sophisticated lateral filing system. The Cardnet employees had previously used traditional cabinets with side access hanging files, so KI's Customer Service Team demonstrated how 700 Series improves retrieval times and efficiently stores mixed media of various types.

The Basildon office is a flexible space, accommodating sales people with hot desking as well as call centre functions. The compartmentalised central storage solution is more efficient than mobile carts and pedestals which require extra space for "parking". The KI system provides lateral drawers, receding door storage and cupboards specifically designed to meet the different needs of the entire Cardnet team.

Location  
Product

Basildon  
700 Series Storage

# Lloyds TSB/FDR: Cardnet



WORKING  
FOR  
YOU